

Acceptable Use Policy (Consumer Customers)

1. User

If you allow any party to use the Service and/or any information or Content services, you shall ensure that such user shall comply with the applicable terms and conditions for the Service and/or information or Content services.

2. Spam

You agree that we may, without giving notice to you, filter and remove any suspected spam or phishing emails (including, without limitation, any suspected spam or phishing email, virus-infected emails, SMS, MMS or other materials) from any incoming traffic and/or do such actions as we may deem necessary to avoid the aforesaid or any harm to our system and/or the Service. However, we do not guarantee that all the spam or phishing emails will be filtered and removed by us and we shall not be responsible or liable for any spam or phishing emails that have not been filtered and removed.

3. Computer virus etc.

You must not use the service or allow the Service to be used to send or upload any software, Content or other materials that:

- (a) contain any computer or mobile viruses, worms, software bombs, Trojan horse or other harmful or malicious computer instructions, devices or techniques that can or were designed to threaten, infect, damage, disable, slow down or shut down any telecommunications or smart device or any component of a computer system;
- (b) contain any hidden files;
- (c) replicate, transmit or activate itself without control of a person operating the computing equipment on which it resides;
- (d) alter, damage or erase any data or computer programs without control of a person operating the computing equipment on which it resides; or
- (e) contain any illicit code; or
- (f) you or such user has no right to use.

4. No display in public

For the information or Content services accessible through the Service, you must not, and must not authorise or permit any party to, display or exhibit such information or Content services in public.

5. Further Restrictions

5.1 The Service shall be for private and residential use only and you agree that you must not use or allow the Service or the Equipment to be used:

- (a) for non-private, non-residential, trading or commercial purpose;
- (b) as a host, hub, link, server or gateway unless with our consent;
- (c) on a sharing basis (i.e. using the Service to host server for sharing files with other Internet users) by whatever means;
- (d) for aggregating, consolidating or refiling of any traffic, data, message or Content; or
- (e) which results in abnormal usage pattern or usage.

5.2 You must not misuse or abuse the Service to the detriment of any other users of the Service.

6. Special Meanings

- 6.1 “**Application**” means a written or an online application and, where expressly allowed by us, a non-written application, made by you to us requesting the provision of the relevant Service to you.
- 6.2 “**Content**” means any data, information, images, graphics, video or audio content, applications, downloadable files or other multimedia content that can be accessed using the Service.
- 6.3 “**Equipment**” means the equipment and/or device (if any) provided by us to make available the Service to you which excludes any equipment and/or device belonging to you or any third party.
- 6.4 “**Service**” or “**Services**” means the service or services, including any Equipment, any other goods (where applicable), provided by us or Third Party Provider(s) to you and identified in the Application.

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